

## FY2016 - Performance Measurement Module (Sys PM)

### Summary Report for CA-508 - Watsonville/Santa Cruz City & County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2016 data for each measure and associated metrics.

RESUBMITTING FY2015 DATA: If you provided revised FY 2015 data, the original FY2015 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

***Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.***

***Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.***

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY2015	Revised FY2015	Current FY	Submitted FY2015	Revised FY2015	Current FY	Difference	Submitted FY2015	Revised FY2015	Current FY	Difference
1.1 Persons in ES and SH	1135	1140	1072	97	98	105	7	55	57	54	-3
1.2 Persons in ES, SH, and TH	1353	1357	1306	162	162	188	26	80	80	89	9

b.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	-	1060	-	246		-	73	
1.2 Persons in ES, SH, and TH	-	1294	-	318		-	142	

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY2015	# of Returns	Revised FY2015	# of Returns	% of Returns	Revised FY2015	# of Returns	% of Returns	Revised FY2015	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	0	0	0	0		0	0		0	0		0	
Exit was from ES	126	212	6	15	7%	11	10	5%	5	13	6%	38	18%
Exit was from TH	154	91	2	4	4%	6	0	0%	7	6	7%	10	11%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	25	30		0	0%	0	0	0%	5	1	3%	1	3%
TOTAL Returns to Homelessness	305	333	8	19	6%	17	10	3%	17	20	6%	49	15%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	2015 PIT Count	Most Recent PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1964	1959	-5
Emergency Shelter Total	396	387	-9
Safe Haven Total	0	0	0
Transitional Housing Total	214	218	4
Total Sheltered Count	610	605	-5
Unsheltered Count	1354	1354	0

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	1380	1386	1329	-57
Emergency Shelter Total	1145	1150	1072	-78
Safe Haven Total	0	0	0	0
Transitional Housing Total	281	282	308	26

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	110	132	93	-39
Number of adults with increased earned income	0	0	0	0
Percentage of adults who increased earned income	0%	0%	0%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	110	132	93	-39
Number of adults with increased non-employment cash income	0	0	8	8
Percentage of adults who increased non-employment cash income	0%	0%	9%	9%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	110	132	93	-39
Number of adults with increased total income	0	0	8	8
Percentage of adults who increased total income	0%	0%	9%	9%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	46	53	91	38
Number of adults who exited with increased earned income	11	12	23	11
Percentage of adults who increased earned income	24%	23%	25%	2%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	46	53	91	38
Number of adults who exited with increased non-employment cash income	11	15	37	22
Percentage of adults who increased non-employment cash income	24%	28%	41%	13%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	46	53	91	38
Number of adults who exited with increased total income	15	15	50	35
Percentage of adults who increased total income	33%	28%	55%	27%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1079	1084	1012	-72
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	370	371	335	-36
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	709	713	677	-36

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1586	1393	1390	-3
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	420	417	421	4
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1166	976	969	-7

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in the FY2016 Resubmission reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons who exit Street Outreach	0	0	104	104
Of persons above, those who exited to temporary & some institutional destinations	0	0	18	18
Of the persons above, those who exited to permanent housing destinations	0	0	7	7
% Successful exits			24%	

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	1175	1175	1237	62
Of the persons above, those who exited to permanent housing destinations	413	413	489	76
% Successful exits	35%	35%	40%	5%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	119	119	140	21
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	105	105	129	24
% Successful exits/retention	88%	88%	92%	4%

## **FY2016 - SysPM Data Quality**

### **CA-508 - Watsonville/Santa Cruz City & County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2016 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016
1. Number of non-DV Beds on HIC	304	335	335	329	279	289	247	228	302	341	409	457		65	131	167				
2. Number of HMIS Beds	267	302	302	296	196	206	224	207	122	126	143	184		47	85	111				
3. HMIS Participation Rate from HIC ( % )	87.83	90.15	90.15	89.97	70.25	71.28	90.69	90.79	40.40	36.95	34.96	40.26		72.31	64.89	66.47				
4. Unduplicated Persons Served (HMIS)	946	1074	1145	1070	325	293	282	308	123	132	129	148	42	63	386	636	0	0	0	0
5. Total Leavers (HMIS)	803	862	959	911	182	119	88	155	16	27	23	17	14	52	155	353	0	0	0	0
6. Destination of Don't Know, Refused, or Missing (HMIS)	535	464	373	270	6	5	4	8	1	0	3	0	0	15	8	16	0	0	0	0
7. Destination Error Rate (%)	66.63	53.83	38.89	29.64	3.30	4.20	4.55	5.16	6.25	0.00	13.04	0.00	0.00	28.85	5.16	4.53				